

November 22, 2021



From the desk of Dr. Faver

As we approach the Holidays there are several things, we need to touch base with everyone on. First I want to thank all our loyal clients. I also want to commend all the groomers and bathers that have diligently worked hard to better their skills through our Certified Pet Aesthetician program. We have some amazing groomers that are at different levels in the program as well as just graduating an awesome class of CPAe's. This whole group of individuals are going to do great things and will be changing the lives of hundreds of pets in their care.

Second, I want to announce we are in the process of redoing our website. We are working hard to try to make it more user friendly and easier to maneuver on your phone. The new prototype should be coming in the first to mid part of December.

On the fun side we will be having our Black Friday Sale and Flash Sales again this year for all those that had such a great time with it last year. We will have some of the products we will be discontinuing as well as some great deals on your favorite products as well. Don't be surprised if a couple ozone spa machines pop up during the month!

Last, unfortunately we are getting caught in the supply change craziness also. Our shipping from Italy has doubled and we are seeing large increases in domestic shipping also. We are trying to keep our prices down as low as possible, but we will need to raise our prices to keep up with rising costs. We are planning on making the adjustment the first part of December so we encourage everyone to stock up now before prices increase.

We are looking for a great year next year with Iv San Bernard and working hard to provide more and even better educational opportunities to compliment the amazing products. Our goal as always is to bring more pets back to healthy hair and skin.

Sincerely,

Dr. Faver



Iv San Bernard-USA®